



Dear Valued Customer,

We invite you to spend quality time with us in a stress free manner:

- We do not perform pressure selling by the therapist during treatment.
- We accept payment mode in cash (SGD), Nets, Visa, Master, Amex, and Cheque.
- Original spa voucher is to be presented prior to treatment.
- We do not over or under charge and we ensure correct change is given to the customers.
- All prices displayed are subject to 7% GST and all prices are stated in spa menu and shelf talkers.
- We honor the prices quoted at the time of booking for treatments and spa packages and other related services.
- All information gathered will be kept strictly private and confidential.
- All package purchases are entitled to a full refund within 5 day cooling period.
- After the 5 day cooling period, package is transferable, exchangeable for products/ services.
- After the 5 day cooling period, 50% of deposit placed to secure package will be refunded if transaction is cancelled.
- Our therapists are formally trained and meet training standard in accordance with prevailing CAT 1 requirements stipulated by the Licensing Authority.